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P.O. Box 1450, Alexandria, VA 22313-1459



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant(s): H.E. Butterworth et al.

Docket No.: Serial No.:

UK999-027 09/401,676

Filing Date:

September 22, 1999

Group:

2155

Examiner:

Mail Stop AF

P.O. Box 1450

Commissioner for Patents

Alexandria, VA 22313-1450

Christian A. LaForgia

Title:

Data Processing Systems and Methods for

Processing Work Items in Such Systems

TRANSMITTAL LETTER

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JUL 0 8 2003

Technology Center 2100

Sir:

Submitted herewith are the following documents relating to the above-identified patent application:

- (1) Response to Final Office Action; and
- (2) Notice of Appeal.

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit International Business Machines Corporation Deposit Account No. 50-0510 as required to correct the error. A duplicate copy of this letter is enclosed.

Respectfully submitted,

Date: July 3, 2003

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